

PRIVACY STATEMENT

Personal data is any information that directly or indirectly enables an individual to be identified ("**Personal Data**"). Hutchison Ports TCT Venlo (hereinafter referred to as "**the Company**"), recognises that the protection of Personal Data is fundamental to preserving the trust of customers, suppliers, and third parties, including visitors. We refer to these individuals as "**you/your**" in this Privacy Statement. The Company is committed to the safeguarding of Personal Data in compliance with the General Data Protection Regulation (EU 2016/679) and any other applicable laws and regulations that ensure the protection of Personal Data, as the same may be amended from time to time ("**Data Protection Laws**").

This Privacy Statement sets out how and why the Company might collect, store or use your Personal Data. It also sets out your rights in relation to Personal Data.

What Personal Data does the Company hold about you?

In the course of the Company's dealings with you it may collect and process the following categories of Personal Data:

a) Information that you give to the Company:

- **identification data:** such as name, signature, usernames, nationality or citizenship, passport or visa/ID data, drivers' licence information;
- **contact details:** such as home address, telephone number(s) (landline and mobile) and email addresses or work contact information such as business email address and business telephone numbers;
- **information about your current activities:** such as jobtitle, work location, any licences, certifications or authorization to perform a certain job;
- **payment-related information:** including business bank account details;

b) Information that the Company collects about you:

- **time, systems and buildings access monitoring information:** such as CCTV footage, information about the date and location of visits, internet, email and telephone usage data, network or other communication logs, computer and facilities access and authentication information, car registration information, and information necessary to maintain visitor logs and screening; and
- **website information:** technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from the website (including date and time); page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call the Company customer service number.

What does the Company use such Personal Data for?

The Company uses Personal Data held about you in the following ways:

- a) Information that you give to the Company.** The Company will use this information:
- to provide you with information and services that you request from the Company;
 - to provide you with information about other services the Hutchison Ports group offers that are similar to those that you have already purchased or enquired about;
 - to provide you with industry insights and upcoming event information;
 - to keep an up to date record of the Company's interactions (such as meetings) and the communications with you, to provide you with information about services or our business that may interest you;
 - to maintain visitor logs and for security and safety purposes.
- b) Information that the Company collects about you.** The Company will use this information:
- to administer its website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
 - to maintain visitor logs;
 - for security and safety purposes; and
 - to ensure that content from its website is presented in the most effective manner for you and for your computer.

All information you provide to the Company is stored on the Company's servers or that of its sub-contractors. Where the Company has given you (or where you have chosen) a password which enables you to access certain parts of the Company's website, you are responsible for keeping this password confidential. Please do not share any password with anyone. Unfortunately, the transmission of information via the internet is not completely secure. Although the Company will do its best to protect your Personal Data, the Company cannot guarantee the security of your data transmitted to its site; any transmission is at your own risk. Once the Company has received your information, it will use strict procedures and security features to try to prevent unauthorised access.

Your rights

Your rights in relation to your Personal Data under the Data Protection Laws include the following:

- a) Right to information and access:** you have the right to confirm with the Company whether your Personal Data is processed, and if it is, to request inspection to that Personal Data, to know the purpose of the processing and the recipients or categories of recipients.
- b) Right to correction:** it is important that the information the Company holds about you is correct and up to date. You can correct or update your information at any time and you can also request a copy of the information the Company holds about you by contacting the e-mail address information.security@ect.nl.
- c) Right to erasure (right to be forgotten):** you have the right to ask the Company to erase your Personal Data.
- d) Right to restriction of processing:** you also have the right to ask the Company not to process your Personal Data for marketing purposes. The Company will usually inform you (before collecting your data) if it intends to use your data for such purposes or if it intends to disclose your information to any third party for such purposes. You can also exercise the right at any time by contacting us via the e-mail address information.security@ect.nl. The Company website may, from time to time, contain links to and from the websites of its partners, sub-contractors and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that the Company does not accept any responsibility or liability for these policies. Please check these policies before you submit any Personal Data to these websites.

How long will the Company keep your Personal Data for?

The Company will retain your Personal Data as long as is required by applicable Data Protection Laws or for as long as necessary for the purposes for which it was collected, or to satisfy a legitimate business need.

Cookies

The Company website uses cookies to distinguish you from other users of the website. This helps the Company to provide you with a good experience when you browse the website and also allows the Company to improve its site.

Changes to our Privacy Statement

Any changes the Company may make to this Privacy Statement in the future will be posted on this page. Please check back frequently to see any updates or changes.

Complaints

If you have any complaints about how the Company uses your information, please contact us via the e-mail address information_security@ect.nl. You can also lodge a complaint with the Autoriteit Persoonegevens.

How to contact us

If you have any questions about the information that the Company holds about you or need any assistance with accessing or updating your details, please contact us via the e-mail address information_security@ect.nl.