

INFORMATION ON RAIL-RELATED SERVICES
HUTCHISON PORTS ECT ROTTERDAM

Hutchison Ports ECT Rotterdam

Version 1.0

29 May 2019

1. General information

1.1. Introduction

Europe Container Terminals B.V., trading under the name Hutchison Ports ECT Rotterdam (ECT), has drawn up this document in the context of EU Implementing Regulation 2017/2177.

ECT operates three “freight terminals” in Rotterdam, in accordance with Annex II of EU Directive 2012/34. These rail terminals are part of two deepsea container terminals operated by ECT at the Maasvlakte in Rotterdam. The core activity of both terminals is the large-scale transshipment of containers to and from deepsea container ships. These containers are next loaded onto or unloaded from feeder and inland vessels, trains and trucks. The rail terminals of ECT are inextricably linked to deepsea transshipment and, in that sense, constitute a derivative activity.

This document is published on: <https://www.ect.nl/en/services/rail-services>

1.2. Contact details

Hutchison Ports ECT Rotterdam
Europaweg 875
3199 LD Rotterdam
The Netherlands

(For addresses ECT Delta terminal and ECT Euromax terminal: www.ect.nl)

For operational queries/coordination:

Central Rail Registration Point (*Centraal Aanmeldpunt Rail, CAR*):

- E-mail address: dtops_rail@ect.nl
- Telephone: +31 (0)181-27 8678

For commercial queries/coordination:

Commercial Department:

- E-mail address: customer_info@ect.nl
- Telephone: +31 (0)181-27 8332

1.3. Validity period

This document is valid from the 1st of June 2019 and will be updated if necessary.

Changes to this document will be announced on the web page <https://www.ect.nl/en/services/rail-services> no later than four weeks before said changes come into effect. Customers are notified by e-mail.

2. Services

2.1. Basic service provision

The basic service provision of ECT regarding rail transport comprises:

- Handling of requests for railway infrastructure capacity
- The right to utilise capacity which is granted
- Unloading and loading of containers in connection with deepsea transport

2.2. Additional services

- Unloading and loading of containers that have been delivered or will be further transported by truck or inland shipping (continental)
- (Re)labelling of IMDG containers
- Repositioning of containers on the train

2.3. Ancillary services

- None

3. Terminal description

3.1. Terminals

As part of both of its deepsea terminals, ECT operates three rail terminals:

- Eastern Rail Terminal (Oostelijke Railterminal, ORT)
- Rail Terminal West (RTW)
- Rail Terminal Hutchison Ports Euromax

3.2. Eastern Rail Terminal (ORT)

3.2.1. Name and address details

ORT is situated at the Maasvlakte on the site of the ECT Delta terminal.

Address: Hutchison Ports ECT Delta

Europaweg 875
Port number 8200
3199 LD Rotterdam
The Netherlands

3.2.2. Operating hours

The ECT terminals are operational 24/7.

Different hours of operation are in effect during Christmas and New Year's Eve:

closed from 24/12 13:00 hours to 26/12 07:15 hours

closed from 31/12 13:00 hours to 01/01 15:15 hours

3.2.3. Technical data

ORT has:

- o 4 tracks with a length of 700 metres
- o 2 rail cranes

3.2.4. Scheduled projects

No projects have currently been scheduled. Planned work that leads to a reduction in capacity will be announced on the web page <https://www.ect.nl/en/services/rail-services> no later than four weeks before said work commences. Customers who use a terminal slot during that period are notified by e-mail as well.

3.3. Rail Terminal West (RTW)

3.3.1. Name and address details

RTW is located at the Maasvlakte outside of the site of the ECT Delta terminal, to which it is connected by means of an internal lane.

Address: Hutchison Ports ECT Delta
Europaweg 875
Port number 8200
3199 LD Rotterdam
The Netherlands

3.3.2. Operating hours

The ECT terminals are operational 24/7.

Different hours of operation are in effect during Christmas and New Year's Eve:

closed from 24/12 13:00 hours to 26/12 07:15 hours

closed from 31/12 13:00 hours to 01/01 15:15 hours

3.3.3. Technical data

RTW has:

- 6 tracks with a length of 700 metres
- 2 rail cranes

3.3.4. Scheduled projects

No projects have currently been scheduled. Planned work that leads to a reduction in capacity will be announced on the web page <https://www.ect.nl/nl/services/rail-services> no later than four weeks before said work commences. Customers who use a terminal slot during that period are notified by e-mail as well.

3.4. Rail Terminal Hutchison Ports Euromax

3.4.1. Name and address details

The Rail Terminal of the ECT Euromax terminal is located at the Maasvlakte on the site of the ECT Euromax terminal.

Address: Hutchison Ports ECT Euromax
Maasvlakteweg 951
Port number 9830
3199 LZ Rotterdam (Maasvlakte)
The Netherlands

3.4.2. Operating hours

The ECT terminals are operational 24/7.

Different hours of operation are in effect during Christmas and New Year's Eve:

closed from 24/12 13:00 hours to 26/12 07:15 hours

closed from 31/12 13:00 hours to 01/01 15:15 hours

3.4.3. Technical data

The rail terminal has:

- 6 tracks with a length of 700 meter
- 2 rail cranes

3.4.4. Scheduled projects

No projects have currently been scheduled. Planned work that leads to a reduction in capacity will be announced on the web page <https://www.ect.nl/nl/services/rail-services> no later than four weeks before said work commences. Customers who use a terminal slot during that period are notified by e-mail as well.

4. Charges

4.1. Information on charges

For the basic service provision, no separate rate is charged to railway undertakings; this is part of the contract with the shipping line.

The rates for additional services are listed in a rate sheet that is sent to existing customers and that is available on request.

4.2. Information on discounts

Not applicable.

5. Access conditions

5.1. Legal requirements

There are no separate legal agreements for the service provision at the rail terminals, other than that ECT operates in conformity with the general conditions of the Rotterdam Terminal Operators' Association (VRTO):

http://www.vrto.nl/content/Terms_and_Conditions/251

5.2. Terms of use

After allocation of a terminal slot, the customer is bound by user rules. These rules contribute to the optimum use of the rail terminal.

1. at least 70% of the calls must take place within the specified terminal slot, with a maximum deviation of 30 minutes from the agreed-upon arrival time;

2. at least 70% of the actual call sizes may not deviate from the planned call size by more than or less than five moves;
3. if the agreed-upon slot times are deviated from due to delays elsewhere outside of the terminal, the guarantee on (full) handling of all the containers that are to be unloaded and/or loaded is no longer valid. Handling takes place in consultation with the customer, at the moment that the planning allows for this. If there is no capacity at the terminal, ECT will offer the next possible option. If the customer has a slot for another train, the customer is free to make his own prioritisation, provided consensus has been reached on this with ECT at least eight hours before the slot commences;
4. in the event of a delay at the terminal, handling will be carried out in accordance with the planning as much as possible;
5. if the agreed-upon volume to be handled is deviated from, ECT reserves the right to shorten the loading /unloading list in the event of more volume.

If the first two points above are not met, ECT reserves the right to withdraw the capacity. The customer is informed of this four weeks in advance. If the customer disagrees with the proposed decision, he or she can make this known within five working days after the date of the decision.

5.3. Technical requirements

Apart from the ProRail network statement, there are no additional technical requirements.

5.4. Options for independently performing services

It is not possible for third parties to provide services themselves.

5.5. IT systems

No particulars.

6. Capacity allocation

6.1. Applications for access to the rail terminal

ECT works together with ProRail regarding train path planning: customers must first request a terminal slot. After the customer has been assigned a terminal slot, a train path can be requested from ProRail (see 6.1.1 and after).

In principle, ECT plans terminal slots on an annual basis (from the 1st of January to the 31st of December). In addition, it is possible to request a terminal slot for the current year until the end of that year; it is also possible to request a terminal slot for a one-off visit. A distinction is made between three types of applications in this respect:

- application terminal slot annual planning;
- application terminal slot for the current year, and
- application for one-off terminal slot.

All applications can be submitted to the Central Rail Application Point (CAR) via dtops_rail@ect.nl. After submitting an application, the applicant will receive a confirmation of receipt. If an application proves incomplete or contains incorrect information, the applicant will be requested to complete the application within five working days before processing of the application can commence.

6.1.1. Application for terminal slots annual planning

The application for annual terminal slots relates to capacity in the following calendar year, from the 1st of January to the 31st of December. The registration for these terminal slots runs from the 1st of October to the 31st of October (and is repeated annually). On the 15th of November, the preliminary planning for terminal slots is fed back to the applicants. Applicants can respond by e-mail to the Central Rail Application Point (CAR) within five working days with any changes they may desire. Conflicting applications are coordinated by ECT on the basis of the priority criteria listed in section 6.2.1. After final adjustment, the annual terminal slot planning for the coming calendar year is announced on the 1st of December.

6.1.2. Application for terminal slots for the current year

The application for terminal slots for the current year relates to slot capacity for the current year, with a validity from an agreed-upon date up to and including the 31st of December of that year. An application for terminal slots for the current year can only be made for a date within two months from the date of the request. Applications for these terminal slots are only possible after the final annual planning for the relevant calendar year has been established. If an application is incomplete or contains incorrect information, the applicant will be requested to complete the application within five working days before the processing of the application can commence. If an application is complete, the applicant will receive a response within 20 working days.

6.1.3. Request for one-off terminal slots

The application for one-off terminal slots relates to slot capacity in the current calendar year, with a validity on the agreed-upon date in that year. An application for a one-off terminal slot can only be made for a date within two months from the date of submission of the application. It is not possible to apply for these terminal slots until after the final annual planning for the relevant calendar year has been established. If an application is incomplete or contains incorrect information, the applicant will be requested to complete the application within five working days before the processing of the application can commence. If an application is complete, the sender will receive a response to the request as soon as possible, but in any case within 20 working days.

6.2. Conditions for access

After receiving a terminal slot application, the following prioritisation is used for each type of application.

6.2.1. Distribution of annual terminal slots

If there is sufficient capacity, the requested terminal slot is assigned to the applicant during the coordination.

If the number of applications exceeds the capacity that ECT has available on a specific day or time, ECT will, if possible, offer alternatives in consultation with the applicant. If there is no match the priority criteria below are used to allocate terminal slots:

- The application has been submitted within the specific period and is complete;
- The application opens up strategic market areas, creates or strengthens the binding of important customers to ECT and the port of Rotterdam, or otherwise strengthens the competitive position of ECT and the port of Rotterdam;
- The application contributes to the most efficient use of the available capacity of the rail terminal;
- The applicant already uses terminal slots;
- The applicant has met the user conditions at other terminal slots in the current annual planning.

6.2.2. Distribution of terminal slots for the current year

When a terminal slot is requested during the current year, no prioritisation takes place; if capacity is available, it will be allocated to the first applicant. The applicant will be notified of this within 20 working days. If no or insufficient capacity is available in the requested time window, ECT will offer one or more alternatives in consultation with the applicant. The offered alternatives are held for at least five working days for the applicant. If an alternative proves sufficient and is agreed to, it will take effect on the agreed-upon date. If the alternatives are not sufficient and are not agreed to, the application will be refused.

6.2.3. Distribution of one-off terminal slots

The same rules apply to the distribution of one-off terminal slots as to the distribution of terminal slots for the current year.

6.3. Available capacity

Planned work that leads to a reduction in capacity will be announced on the web page <https://www.ect.nl/en/services/rail-services> no later than four weeks before said work commences. Customers who use a terminal slot during that period are notified by e-mail.